

1. Australian Government Contacts

NDIS Quality and Safeguards Commission

Ph: 1800 035 544

www.ndiscommission.gov.au

Aged Care Quality and Safety Commission

Ph: 1800 951 822

www.agedcarequality.gov.au

Commonwealth Ombudsman

If you are not satisfied with how your concerns are handled you can contact the Commonwealth Ombudsman – an independent, free, confidential service which may be able to assist you with complaints.

Ph: 1300 362 072

www.ombudsman.gov.au

Department of Health

Ph: 1800 020 103

www.health.gov.au

Department of Social Services

Ph: 1300 653 227

www.dss.gov.au

Department of Veterans' Affairs

Ph: 1800 555 254

www.dva.gov.au

For more contacts see Australian Government Directory: www.directory.gov.au

2. NSW Government Contacts

Icare lifetime care

Ph: 1300 738 586

www.icare.nsw.gov.au

NSW Department of Education

Ph: 1300 679 332

www.dec.nsw.gov.au

NSW Department of Family and Community Services

Ph: 1800 422 322

www.facs.nsw.gov.au

NSW Department of Transport

Ph: (02) 8202 2200

www.transport.nsw.gov.au

NSW Ministry of Health

Ph: (02) 9391 9000

www.health.nsw.gov.au

Health Care Complaints Commission

Ph: 1800 043 159

www.hccc.nsw.gov.au

NSW Ombudsman

If you are not satisfied with how your concerns are handled you can contact the NSW Ombudsman – an independent, free, confidential service which may be able to assist you with complaints.

Ph: 1800 451 524

www.ombo.nsw.gov.au

NSW Police

If you have a complaint that involves allegations of criminal behaviour, the NSW Ombudsman will report it to NSW Police. You may contact police directly.

Ph: 131 444 – Police Assistance Line

www.police.nsw.gov.au

Office of the Children's Guardian

Ph: (02) 8219 3600

www.kidsguardian.nsw.gov.au

For more contacts see NSW Government Directory: www.service.nsw.gov.au/nswgovdirectory

3. Advocacy Services Contacts – NSW

These services may assist you in dealing with LiveBetter. Please note that this is not a full list of all advocacy services.

Aged and Disability Advocacy Australia Limited

Ph: 1800 818 338

www.adaaustralia.com.au

Disability Advocacy NSW

Ph: 1300 365 085

www.da.org.au

Seniors Rights Service

Ph: 1800 424 079

www.seniorsrightsservice.org.au

For more Aged Advocacy contacts see My Aged Care: www.myagedcare.gov.au/advocacy

For more Disability Advocacy contacts see Intellectual Disability Rights Service:

<https://idrs.org.au/resources/useful-links/>

4. LiveBetter Contacts - NSW

For a full list of all LiveBetter offices please visit our website.

Ph: 1800 580 580

Email: info@livebetter.org.au

www.livebetter.org.au

5. QLD Government Contacts

QLD Government

Ph: 1300 135 500

www.qld.gov.au/seniors

QLD Government Education

Ph: 1300 555 727

www.education.qld.gov.au

QLD Department of Child Safety, Youth and Women

Ph: 1800 811 810

www.csyw.qld.gov.au

Department of Transport and Main Roads

Ph: (07) 3405 0985

www.tmr.qld.gov.au

QLD Health

Ph: 13 43 25 84

www.health.qld.gov.au

QLD Health Ombudsman

Ph: 133 646

www.hqcc.qld.gov.au

If you have a complaint that involves allegations of criminal behaviour, the QLD Ombudsman will report it to the QLD police. You may contact the police directly.

Ph: 131 444

www.police.qld.gov.au

OPG Public Guardians

Phone number for adults:

1300 653 187

Phone number for children and young people:

1800 661 533

www.publicguardian.qld.gov.au

QLD Ombudsman

If you are not satisfied with how your concerns are handled you can contact the QLD Ombudsman – an independent, free, confidential service which may be able to assist you with complaints.

Ph: 1800 068 908

www.ombudsman.qld.gov.au

6. Advocacy Services Contacts – QLD

These services may assist you in dealing with LiveBetter. Please note that this is not a full list of all advocacy services.

Aged and Disability Advocacy Australia Limited

Ph: 1800 818 338

www.adaaustralia.com.au

Disability Support Queensland

www.disabilitysupportqld.org.au

Seniors Legal Advice and Support Service

Ph: 07 3392 0092

www.communitylegalqld.org.au/slass

Seniors Rights Service

For more Aged Advocacy contacts see My Aged Care: www.myagedcare.gov.au/advocacy

For more Disability Advocacy contacts see Intellectual Disability Rights Service:

www.irds.org.au

7. LiveBetter Contacts - QLD

For a full list of all LiveBetter offices please visit our website

Ph: 1800 580 580

Email: info@livebetter.org.au

www.qld.livebetter.org.au