

## Position Description

*Private and Confidential*

### Out of School Hours Educators

## The Organisation

LiveBetter is an organisation formed through an amalgamation of several like-minded, regionally based community service organisations that recognised the need for specialist service provision for the people of regional Australia.

Delivering a range of aged, disability, carer, child & family, mental health and clinical services, LiveBetter takes a holistic approach to working with customers seeking to ensure that customer needs and preferences are met. As well as service delivery LiveBetter assists customers with information, linking and referrals.

The major organisations that merged to form LiveBetter are CareWest [Central West, Orana, Far West, Northern and Riverina Murray regions of NSW], Excelcare [Central Queensland], Age Concern [Albury NSW], Family Link [Wagga Wagga NSW], There4U [Central Queensland], Home and Community Care services [Broken Hill] and Translinc [Central West NSW]. Several other organisations had previously amalgamated with CareWest over the past ten years.

LiveBetter and its antecedent organisations have undergone a period of significant growth, with continuing growth in staff numbers, service capacity and diversity and geographic spread. To support this growth, LiveBetter invests heavily in corporate infrastructure and management systems as well as staff training and development.

LiveBetter employs approximately 1500 staff operating in offices, homes, preschool, respite centres and community hubs across regional and rural Queensland and NSW. Working alongside our staff are more than 250 volunteers who provide extra support and services to our customers and communities. Our annual revenue is now more than \$90 million with strong growth forecast.

LiveBetter is positioned as one of the largest regionally-based providers of community services in Australia. Although we are a large organisation, we remain focused on ensuring programs and services are provided by local staff, and tailored to the individual needs of local people and communities.

**Our Purpose: Enabling the people in regional rural and remote Australia to live their best lives.**

### Our Values

LiveBetter's Values guide the way we conduct ourselves. This includes how we interact with our clients, community and business partners and how we treat each other. LiveBetter's Values are:

- **Integrity:** We live out our values, are honest and ethical in all our dealings and are accountable for our actions.
- **Respect:** We value the individual. We recognise the rights and choices of the client, employees and the community. We encourage teamwork and support diversity within the team.
- **Cooperation:** We strive to identify and create value from partnerships and alliances with other organisations, agencies, businesses, communities and within our own organisation.
- **Empowerment:** We believe that individuals and communities should be encouraged and supported to realise their full potential.
- **Excellence:** We strive for excellence and best practice in all that we do as individuals, teams and as an organisation.

## The Position

<b>Position title:</b>	Out of School Hours Educators
<b>Location:</b>	Blackwater
<b>Job Type:</b>	Casual
<b>Reports to:</b>	Director – Early Learning Centre Blackwater
<b>Direct reports:</b>	NIL

## Service Description

LiveBetter Child and Family Services team provide support to a diverse group of clients across the organisation. Child and Family Services are primarily concerned with providing children and their families' opportunities to overcome obstacles to participation within their communities.

The key projects undertaken by Child and Family Services include Preschools, Ability Links, Early Links, Intensive Family Support, Out of School Care and Caring for Burray.

## Background and Implementation

Blackwater Out of School Hours Care will commence operations in January 2018, from the Blackwater North Primary school. (The early learning centre ceased operation in March 2017).

Live Better has been successful in winning the tender from Queensland Department of Education, to operate both the early learning and before and after school and Vacation Care programs, these programs will be supported by LiveBetter- Child and Family Services. An experienced early childhood sector specialist who support and mentors the staff to achieve the best outcomes for children and families who attend the service. A centre Director will be responsible for the oversight of the Centre, including vacation and out of school hours care.

## Key Position Responsibilities

Educators who work within our Out of School Hours and/or Vacation Care Programs support the delivery of outstanding education and care to school aged children in an inclusive and fun environment in which children are safe, engaged and well supervised. Our Educators are highly motivated, enthusiastic, energetic and creative and dedicated to providing children with the best possible childhood experience.

Vacation care programs run during gazetted QLD school term breaks and generally close for a two-week period over the Christmas break. Out of hours school care is generally operational between 2.30pm and 6pm during gazetted QLD school term time.

Some key responsibilities of the role include:

- Assist in the supervision of all children, ensuring their well-being and safety at all times.
- Interact with children, assist in planning and implementing programs. Set up and clean away activities as required.
- If required, prepare food for children daily per health and nutrition policies.
- Contribute to the weekly education program of after school and vacation care in consultation with other staff and the feedback from children, parents and the school community.
- Demonstrate commitment to ongoing professional development, ensuring knowledge and skills are up to date with current practices and trends within the sector.
- Ensure mandatory and appropriate qualifications for the position are maintained.

- Assist with the maintenance of accurate medical and attendances records to ensure timely reporting and effective emergency responses.
- Be aware of duty of care responsibilities and the safety of all children in the services care, including people authorised to collect children.
- Support inclusive practices to include children with additional needs alongside their peers.
- Supporting children to solve problems and play positively with their peers.
- Assisting children with their personal care needs as appropriate to their ability and level of development.
- Keeping the centre and play areas clean and hygienic and carrying out tasks to do so as required by the Director.
- Other duties as requested by the Centre Director.

## **Risk**

All staff must be aware of operational and business risks. They should;

- Provide input into various risk management activities assist in identifying risks and controls
- Report all emerging risks, issues and incidents to their manager or appropriate officer
- Keep area tidy and free from hazards.

## **Person Specification**

### **Essential**

- Minimum Cert III qualification or working towards a Diploma in Children's Services.
- Ability to interact well with children and build positive relationships with families.
- Availability across both or either afternoons and weekdays during term break and school holidays.
- Work history that demonstrates reliability, motivation, enthusiasm and commitment.
- Understanding of and commitment to Work Health & Safety and to ensuring a safe environment for children.
- Current certification for first aid, CPR, Asthma management and Anaphylaxis Management or willingness to obtain.
- Desire to work with children and demonstrate capacity to enhance their experience in vacation/out of school hours care.
- Australian Drivers Licence.

### **Desirable**

- Understanding of the national Quality Framework – My Place My time, and its application with the service environment.
- Diploma in Early Childhood or working towards

### **Other requirements**

- Pass a National Criminal History Check and a pre-employment medical assessment (including drug and alcohol screening). Currently possess, or be willing to obtain, a positive notice Blue Card in accordance with the working with children (Risk Management and Screening) Act 2000.
- Advise LiveBetter in writing of any conditions which may impact ability to carry out the responsibilities required of the role.
- Ability to be flexible with work hours to meet reasonable demands of the position.

## Remuneration

In accordance with the Children's Services Award 2010. Salary packaging opportunities are available.

I hereby acknowledge that I have received my Position Description and understand what my duties and responsibilities are:

Employee Name:		Date:	
Signature:			