



# Home Care Packages

Are you concerned about retaining your independence as you get older, or looking for some practical help that enables you to stay in your own home? Our Home Care Packages offer you flexible assistance that gives you the freedom to choose the best support options for you.

[livebetter.org.au](https://livebetter.org.au)

**liveBetter**  
community services



# Home Care Packages

## We offer a range of services including:

- Domestic Assistance
- Personal Care
- Shopping
- A range of other personalised services

Although there is no minimum age requirement for a home care package, the Home Care Packages program has been developed to assist frailer older Australians to remain in their homes. In some cases, younger people with disabilities, dementia or special care needs may be able to access a home care package.

If you need help with activities like cleaning, preparing meals, laundry, showering or gardening, this program could be for you. Our Home Care Packages can offer you an array of services to assist you to remain independent and stay living at home for as long as possible.

We will work with you to determine the kind of services you access, who will deliver those services, and when. You'll have access to a budget, giving you information about how much funding is available and how those funds are spent.

All services will be delivered by our thoughtful, fully trained and qualified staff. Everybody is different, and our goal will be to find the right support for your specific needs.

### ○ Who can use this service

This program has been developed to assist older Australians to remain in their homes. Eligibility is determined by an Aged Care Assessment Team which can be arranged through My Aged Care. Call us on 1800 580 580 to help facilitate this process.

### ○ When it is offered

Services are arranged in conjunction with LiveBetter and provided to meet individual needs.

### ○ Where it is available

The service can be provided in your own home or may be used to assist you in accessing your community.

The program is available in the Central West and Riverina Murray regions of NSW.

### ○ Accreditation

LiveBetter is accredited for ISO 9001:2015, ACIS 2013 and NSW Disability Service Standards.

### ○ Payment

Clients are required to contribute a fee towards the cost of the care they receive. The fee will be determined by a financial assessment completed by the Department of Human Services. People who are financially disadvantaged are not excluded from receiving services.

### ○ Talk to us

To find out how LiveBetter can help you, your family, or someone you know, or to make a comment or complaint, please contact us. You are also welcome to use an advocate to speak on your behalf.

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